



FEMA

Austin Joint Field Office

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HURRICANE HARVEY

Daily Fact Sheet

Day 24

Navigating the Road to Recovery: Federal Partners Step Up

- To help finance the economic recovery of Texas, the U.S. Small Business Administration (SBA) offers low-interest disaster loans to businesses of all sizes (including landlords), nonprofits (such as churches or charities), homeowners and renters to cover uninsured/uncompensated losses from Harvey. SBA loan officers are currently approving more than **\$1 million in loans per hour**.
 - As of Sept. 16, the SBA has approved **2,569** homeowners for more than **\$217.7 million** in disaster loans; **209** businesses were approved for more than **\$18.9 million** in disaster loans.
 - Homeowners may borrow up to \$200,000 to repair or replace their disaster-damaged property.
 - Homeowners and renters may borrow up to \$40,000 to repair or replace damaged personal property.
 - For businesses and residents, SBA will waive the standard deferment of five months, extending it to 12 months from the date of the signed loan authorization and agreement.
 - Apply online at www.disasterloan.sba.gov/ela or in person at any Disaster Recovery Center.
- To help homeowners with flood insurance whose homes sustained damage from Harvey, the National Flood Insurance Program (NFIP) has cut some red tape to make it easier to get advance payments quicker.
 - By Sept. 16, more than **85,900** flood-insured policyholders in Texas had already received over **\$334 million** in advance payments.
 - Officials from NFIP estimate claims will eventually reach **\$11 billion** in total payouts to insured homeowners in Texas.
 - NFIP Policyholders with questions may call **(800) 621-3362 (Press 2)** from **5 a.m. to midnight**. For more information on how to file a claim, visit www.fema.gov/hurricane-harvey.
- To help hurricane-damaged communities, the U.S. Department of Housing and Urban Development (HUD) is giving those communities the flexibility to redirect their annual Community Development Block Grant and HOME formula funding to address critical needs—including housing and services for displaced survivors. HUD will also offer:
 - Federally guaranteed loans for housing rehabilitation.
 - Help to relocate HUD-assisted families who were displaced by Harvey.
 - Immediate relief from foreclosure for those who have Federal Housing Administration-insured home mortgages.

Federal assistance to Texans for Hurricane Harvey

Three weeks after the federal disaster declaration, more than **\$1 billion** in federal funds has been approved to help Texans recover from Hurricane Harvey.

As of COB Sept. 16:

- **46,120** homeowners and renters in Texas were approved for more than **\$314.2 million** in housing assistance, which includes essential home repairs and rental assistance.
- **210,472** homeowners and renters in Texas were approved for nearly **\$146.6 million** in grants for the replacement of necessary personal property and help with serious disaster-related expenses.
- **85,900** flood-insured policyholders in Texas received more than **\$334 million** in advance payments from the NFIP.
- **2,569** homeowners and renters in Texas were approved for nearly **\$218 million** in low-interest disaster loans from the SBA.
- **209** Texas businesses were approved for nearly **\$19 million** in low-interest disaster loans from the SBA.
- In addition the State and local governments were approved for **\$181 million** in obligated PA funding to help with the costs of saving lives, protecting people and property, and clearing storm debris from roadways.

As of Sept. 17:

Total number of federal staff assigned to Texas is **5,309 (-24)**, including: **4,111 (+4)** FEMA staff, **1,094 (-33)** staff of the DHS Surge Capacity Force, **104 (+4)** workers from other federal agencies.

As of COB Sept. 16:

- Total registrations: **756,833 (+5,428 from previous day)**
- Individuals & Households Program (IHP) grants approved: nearly **\$460.8 million**
 - Housing Assistance: more than **\$314.2 million (+\$23 million from previous day)**
 - Other Needs Assistance: nearly **\$146.6 million (+\$18 million from previous day)**
- FEMA Inspectors in the field: **2,068 (-40 from previous day)**
- FEMA Inspections Completed: **148,058 (+7,331 from previous day)**
- Total DRC visits: **20,467 (+1,906 from previous day)**
- Total TSA rooms occupied: **25,532 (+385 from previous day)**
- Total TSA applicants checked in: **23,578 (+359 from previous day)**
- Total hotels utilized: **2,077 (+13 from previous day)**

Individuals and families in **Austin, Aransas, Bastrop, Bee, Brazoria, Calhoun, Chambers, Colorado, DeWitt, Fayette, Fort Bend, Galveston, Goliad, Gonzales, Hardin, Harris, Jackson, Jasper, Jefferson, Karnes, Kleberg, Lavaca, Lee, Liberty, Matagorda, Montgomery, Newton, Nueces, Orange, Polk, Refugio, Sabine, San Jacinto, San Patricio, Tyler, Victoria, Walker, Waller and Wharton Counties** are eligible to apply for federal disaster assistance through IHP.

Register

The quickest way to apply is online at DisasterAssistance.gov. Survivors may also apply by phone at **(800) 621-3362** (voice, 711 or VRS) or **(800) 462-7585** (TTY). Lines may be busy due to high demand. Be patient and try calling in the morning or evening when call volume may be lower.

Understanding Eligibility

Texans who applied for disaster assistance after Hurricane Harvey should read their letters from FEMA carefully. Sometimes you may need to provide additional information to be eligible for assistance. More information about eligibility and determination letters can be found at fema.gov/news-release/2017/09/07/fact-sheet-questions-about-your-determination-letter

Disaster Supplemental Nutrition Assistance Program (D-SNAP)

Texas survivors may be eligible for disaster food relief from the U.S. Department of Agriculture. Households not eligible for the Supplemental Nutrition Assistance Program (commonly called food stamps) may qualify for D-SNAP. For details, go to <https://hhs.texas.gov/services/financial/disaster-assistance/disaster-snap>.

Disaster Assistance for Noncitizen Nationals

Hurricane Harvey survivors who are in the United States legally, but are not U.S. citizens, may be eligible for disaster assistance from FEMA. For more information on the requirements for eligibility for noncitizen nationals visit ready.gov/faq-details/FEMA-Citizenship-Immigration-requirements-1370032118159.

U.S. Small Business Administration (SBA)

SBA offers low-interest, long-term disaster loans to businesses of all sizes (including landlords), private non-profit organizations (such as churches and charities), homeowners and renters to repair or replace uninsured/uncompensated disaster-damaged property. SBA disaster loans offer an affordable way for individuals and businesses to recover from declared disasters.

As of Sept. 16:

- Total SBA loans received: **30,648 (+4,670 from previous day)**
- Total SBA loans approved: nearly **\$237 million (+\$33 million from previous day)**
 - Homeowners: over **\$217.7 million (+\$30.2 million from previous day)**
 - Businesses: more than **\$18.9 million (+\$2.4 million from previous day)**
- Apply online at disasterloan.sba.gov/ela or in person at a Disaster Recovery Center. A loan officer will determine your eligibility during processing after reviewing any insurance or other recoveries.

The SBA and the Texas Gulf Coast Small Business Development Center Network has opened Business Recovery Centers to provide a wide range of services to businesses affected by Hurricane Harvey.

Hours are **8 a.m. to 6 p.m. weekdays and 9 a.m. to 4 p.m. weekends**. The property damage application deadline is **Oct. 24, 2017**. The deadline to apply for economic injury is **May 25, 2018**.

County	BRC Location
Aransas	Women's Club of Aransas County, 1104 Concho St. Rockport TX 78382
Harris	University of Houston Small Business Development Center Region Office, 2302 Fannin St., Suite 200 Houston TX 77002
Nueces	Port Aransas Community Center (next to the museum), 408 N. Alister St., Port Aransas TX 78373

Disaster Survivor Assistance (DSA)

Teams are in the field providing registration services, case updates/inquiries and referral to community partners, faith-based and volunteer organizations.

As of COB Sept. 16:

- DSA Deployed: **901 (+18 from previous day)**
 - Home Visits: **34,312 (no change)**
 - Total Survivor Interactions: **51,884 (no change)**
 - Total Survivor Registrations: **10,862 (+262 from previous day)**
 - Total Whole Community Referrals: **2,862 (no change)**
 - Total Shelter Visits: **161 (no change)**

Disaster Recovery Centers (DRC)

DRCs are one-stop shops for storm survivors seeking one-on-one help. Representatives from FEMA, SBA and various state agencies will be available to answer questions. To find the nearest DRC use:

asd.fema.gov/inter/locator/home.htm. Unless otherwise noted, all DRCs are open **7 a.m. to 7 p.m. daily**.

County	DRC #	Location
Jackson	MDRC#1	Edna High School Stadium, 1303 W. Gayle St. Edna TX 77957— 9 a.m. to 6 p.m. daily— Branch: VI Division: P
Wharton	MDRC#2	Wharton Civic Center, 1924 Fulton St. Wharton TX 77488— 9 a.m. to 6 p.m. daily— Branch II Division:
Harris	DRC#1 <i>Closed- Sept. 14</i>	George R. Brown Convention Center, 1001 Avenida de Las Americas, Houston, TX 77010— Branch: Harris
Colorado	DRC#2	Colorado County Services Facility, 305 Radio Ln., Columbus TX 78934— Branch: II Division: A
Fayette	DRC#3	Randolph Recreation Center, 653 East Pearl St., La Grange TX 78945— Branch: VI Division: R
Calhoun	DRC#4	Calhoun County Library, 200 W. Mahan St., Port Lavaca TX 77979— Branch: VI Division: P
San Patricio	DRC#5	Bay Vista Shopping Center, 2334 Hwy. 361, Ingleside TX 78362— Branch: III Division: N
Victoria	DRC#6	Pattie Dodson Public Health Center, 2805 N. Navarro, Victoria TX 77901— Branch: VI Division: P
Goliad	DRC#7	Goliad Memorial Auditorium, 925 S. State Hwy. 183, Goliad TX 77963— Branch: VI Division: P
Fort Bend	DRC#8	Fort Bend County Sienna Annex, 5855 Sienna Springs Way, Missouri City TX 77459— Branch: II Division: K
Montgomery	DRC#9	Friendship Center/Community Center, 31355 Friendship Dr., Magnolia TX 77355— Branch II Division: E
Fort Bend	DRC#10	Simonton Community Church, 9703 FM 1489 (Simonton Rd.), Simonton TX 77476—Monday-Saturday 7 a.m. to 7 p.m., Closed Sundays— Branch: II Division: E
Dallas	DRC#11	Kay Bailey Hutchinson Convention Center, 650 Griffin St., Dallas TX 75202

Fort Bend	DRC#12	Katy Mills Mall, 5000 Katy Mills Cir., Katy TX 77494— Branch: Harris Division: C
Harris	DRC#13	Baytown Community Center, 2407 Market St., Baytown TX 77520— Branch: Harris Division: B
Harris	DRC#14	Greenspoint Mall, 12300 North Fwy., Houston TX 77060— Branch: Harris Division: 2B
Jefferson	DRC#15	The Former Goodwill Building, 3871 Stagg Dr., Unit 166, Beaumont TX 77701— Branch: Jefferson Division: F
Harris	DRC#16	Webster Civic Center, 311 Pennsylvania Ave., Webster TX 78373— Branch: Harris Division: A
Galveston	DRC#17	League City Recreation Center, 450 W. Walker St., League City TX 77573— Branch: Galveston Division: H
Nueces	DRC#18	Port Aransas Community Center, 408 N. Alister St., Port Aransas TX 78373— Branch: III Division: N
Jefferson	DRC#19	Christus Saint Mary Hospital, 3535 Gates Blvd., Port Arthur, TX 77642— Branch: II Division: F
Harris	DRC#20	Neutrality Building <i>Transitioned from DRC#1</i> , 1301 Fannin St., Houston TX 77002— Branch: Harris Division: 2B
Harris	DRC#21	Bayland Community Center, 6400 Bissonnet St., Houston TX 77074— Branch: Harris Division: 2B

For survivors with disabilities or access and functional needs, FEMA offers helpful accommodations at Disaster Recovery Centers.

National Flood Insurance Program (NFIP)

To help homeowners with flood insurance whose homes sustained damage from Harvey, the National Flood Insurance Program (NFIP) has waived a few requirements to make it easier to get advance payments quicker.

As of **COB Sept. 16**, more than **85,900** flood-insured policyholders in Texas have received more than **\$334 million** in advance payments. Officials from NFIP estimate claims will eventually reach **\$11 billion** in total payouts to insured homeowners in Texas.

NFIP Policyholders with questions may call **(800) 621-3362 (Press 2)** from **5 a.m. to midnight**. For more information on how to file a claim, visit www.fema.gov/hurricane-harvey.

Locate a Shelter

If you and your family need a place to stay, [download the FEMA mobile app](#) and look under Disaster Resources for a list of nearby shelters. Or call **800-REDCROSS (733-2767)**. The American Red Cross (ARC) provides food, comfort and shelter to those who need it—without regard to race, religion or citizenship status.

As of **Sept. 16: 4,434 (-612 from previous day)** survivors are staying in **22 (-2 from previous day)** shelters.

Inspections

Due to the magnitude of Hurricane Harvey, it may take up to **21** days for a FEMA inspector to contact an applicant and schedule an inspection. **Don't wait to clean up.** Take pictures of the damage. Start repairs to

make your home safe and livable again or prevent further damage to your property. Save your receipts to show the inspector.

For more information, visit the website www.fema.gov/hurricane-harvey to view fact sheets and infographics: What to Expect after You Apply for FEMA Aid, Separating Your Debris, and 8 Tips on Mold Cleanup.

U.S. Department of Labor

On Sept. 13, the Texas Workforce Commission (TWC) was awarded a \$30 million [National Dislocated Worker Grant](#) from the U.S. Department of Labor to provide funding to create temporary jobs for eligible individuals to assist with cleanup, recovery and humanitarian efforts in areas impacted by Hurricane Harvey. These grants will be administered in partnership with FEMA and local officials in affected communities.

School Hotline

The Texas Education Agency (TEA) has opened a hotline for parents of students in the Beaumont, Corpus Christi, Houston and Victoria school districts to receive up-to-date information on public education and schools affected by Hurricane Harvey. Call **(512) 463-9603** from **8:00 a.m. to 5:00 p.m.** daily. Parents can also visit the TEA Hurricane Harvey Parent Resource Page at tea.texas.gov/HarveyParentResources/.

Disaster Unemployment Assistance (DUA)

If you are out of work or lost income due to Hurricane Harvey and do not qualify for unemployment benefits, you may be eligible for DUA. Visit the Texas Workforce Commission (TWC) online to apply at twc.state.tx.us/jobseekers/disaster-unemployment-assistance. As of **Sept. 16**, the TWC has processed **127,672 (no change)** DUA claims.

Hazard Mitigation

Grants are available for work carried out to prevent or reduce future disaster damages. For more information go to the [Hazard Mitigation website](#).

Public Assistance (PA)

The Public Assistance (PA) program reimburses state and local governments, federally recognized tribes and certain private nonprofit organizations in designated counties for eligible expenses incurred before, during and after Hurricane Harvey on a cost-share basis. This money helps pay for efforts to protect people and property, restore power, repair roads and clean up neighborhoods.

- For more information about PA grants and Direct Federal Assistance, visit: www.fema.gov/public-assistance-policy-and-guidance/public-assistance-guide.
- On Sept. 15, the president approved a cost share adjustment and authorized federal funds for all categories of Public Assistance at **90 percent** of total eligible costs, except for assistance previously approved at **100 percent**.

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